# Job Description

Position:Coordinator, BUD/TL SupportReports to:As AssignedGroup:USDEC – Shared StaffSupervises:None

FLSA: Exempt Supports: As Assigned Incumbent: none Date: October 11, 2017

**Purpose of Position:** Work with Business Unit Directors (BUD) and Team Leaders (TL) to implement, as directed, cheese and ingredients marketing activities and programs in international markets.

### **Accountabilities & Activities:**

#### Accountabilities

- Coordinate implementation of overseas marketing activities (trade shows, missions, seminars, etc.)
- Assist in development and organization of program materials, marketing collaterals and giveaways
- 3. Coordinate communication of programs and successes

- 4. As part of BUD team, work on Annual Marketing Plan (UES) and Country Progress Reports (CPR)
- Provide miscellaneous program/projects support
- 6. Perform other duties as required

## **Examples of Activities**

- a) Liaise about activity scope and requirements with responsible BUD and TL as well as in-country staff, as appropriate
- b) Announce via appropriate media and assist with the recruitment of members to participate in activity.
- c) Coordinate all activity details and logistics (including venue rental, travel arrangements, event materials, vendors/consultants participation, etc.)
- a) Liaise about needs and requirements with responsible BUD and TL as well as in-country staff, as appropriate
- b) Assist with marketing collaterals content development, editing and formatting. Coordinate layout with design agency
- Manage in-office and warehouse inventories and filing systems to include organizing, tracking, purging, shipping, reordering, etc.
- a) Manage digital posting (Dairy Spotlight, Twitter, etc.) of customer-facing messaging
- b) Ensure that appropriate sections of the ThinkUSAdairy.org and USDEC.org websites are up-to-date (e.g. Supplier Directory, Activity Calendar, export data, e-Library, etc.). Create new content pages as needed.
- Assist with preparation of programs success stories for dissemination to industry stakeholders (farmers, members) and program funders (USDA/FAS)
- Assist with UES and CPR on-line input, including proof-reading and finalization.
- a) Coordinate sample sourcing and shipments to overseas markets for use at marketing events
- b) Field and track first-level customer inquiries and trade leads
- Maintain appropriate membership lists (for activity and other misc. announcements)
- d) Assist with travel arrangements, notetaking, photocopying, scanning, etc.
- As assigned, support and receive direction from Business Unit Directors and Team Leaders

Coordinator, BUD Projects USDEC – Shared Staff Page 2

# **Measures of Job Scope:**

Semi-autonomous trade association with independent Board of Directors. Total budget exceeding \$28.8 million. Ongoing global market development and marketing programs. Cheese and Ingredient Product budget exceeds \$6 million. Scope of programs include retail and foodservice promotions, market research, trade and consumer education, buyer-seller match-ups, trade missions, trade seminars, participation in trade shows, and trade servicing.

# **Minimum Qualifications:**

Education & Experience: Bachelors Degree in Marketing or Business or at least 4 years of equivalent

work experience

Knowledge, Skills & Abilities: Strong analytical, written and verbal communication skills

Highly organized with ability to work unsupervised

Ability to multi-task Detail oriented

Computer proficiency and data base management

Event planning background preferred Ability to work in team environment

Understanding of and sensitivity towards foreign cultures

# **Contact Information:**

Interested candidates should contact

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